

FREQUENTLY ASKED QUESTIONS (FAQs)

1. **Who are HomestayVisit?** Homestay Visit is a registered trademark of Homestay Experience Ltd. We deal with authentic holiday experiences where guests have options of staying in local upcountry homes, farm houses etc
2. **Which Home qualify to be listed.?** The homes to be listed must:
 - a. Have some local authentic experiences in it or at the surrounding. We are not looking for accommodation only. Such experience may include agritourism , waterfalls, hiking , local markets etc
 - b. Have proper health and sanitation amenities. There must be good clean toilets and bathrooms.
 - c. Guest security is paramount and should always be considered by taking proper measures.
3. **Who set the price?** The homeowner sets the price of his home however the HomestayVisit team may advice you on the appropriate cost.
4. **What is the HomestayVisit commission?:** The commission for HomestayVisist is 20% of every booking done
5. **How will client pay?** Clients will pay to HomestayVisit the entire cost and then home owner will immediatly be remitted with the 80%. Clients must pay in full before checking -in
6. **Do I cook for my guests?** This is optional and we encourage homeowners to have two options available: options to cook to your guests and self-catering options.
7. **Who will check in guests?** Home owners will make arrangements to check in guests and offer other hospitality services. However, the Homeowner may request HomestayVisist to offer such services at a cost.
8. **Who take care of any damages by the guest?** The guest takes care of any damages caused to the property by themselves. During checkout, the homeowner will clarify that everything is in the desired condition as they were. HomestayVisit will nt be liable for any damages by the guest.